

CONDITIONS OF USE AND INSTALLATION

1. SUBJECT:

Conditions of using and assembling MDF fronts, frame and panel fronts covered with PVC foil, Finish foil, acrylic, varnished fronts, patinated, veneered fronts, mouldings, decorative panels and internal window sills produced by FRONTRES J. BIAŁEK I K. STĘPIEŃ sp. z o. o. sp. kom., located at Spichlerzowa 42, 35-322 Rzeszów, NIP: 5170384924

2. DEFINITIONS:

Guarantor - FRONTRES J. BIAŁEK I K. STĘPIEŃ sp. z o. o. sp. kom., with registered office in Rzeszów, 42 Spichlerzowa St., 35-322 Rzeszów

MDF board - a medium density board which is the basic raw material for the production of furniture fronts used by the Frontres company. It is made of wood fibers bound with resin created in the process of exposure to high pressure and temperature. MDF is a non-bearing product for indoor use in dry conditions.

3. GENERAL CONDITIONS:

They are applicable to all types of elements.

- 3.1 During transport and storage, the elements must be protected against damage.
- 3.2 Store the components in a dry, clean room at a temperature of 10-30°C in a horizontal position - left side up on a level surface or vertically.
- 3.3 Before installation, the elements must be acclimatized for at least 24 hours in a horizontal position on a level surface or vertically.
- 3.4 Components should be reviewed and approved by the Customer prior to installation. If non-compliance is detected, the components should not be installed. The producer is not responsible for any damage that may occur during the installation process.
- 3.5 The elements are intended for use in closed, ventilated rooms with moderate air temperature (relative 10-30°C) and humidity (relative 40-70%). They should not be used outdoors.
- 3.6 To minimize the deflection arrow, adjust the number of hinges/ties attaching the piece to the furniture structure.
- 3.7 Parts with dimensions up to 800 mm, possible deflection +/- 2mm, above 800 mm, the producer does not guarantee the stability of the product without the use of special tensioning elements available in warehouses with furniture accessories.

- 3.8 Do not expose the components to prolonged contact with liquid, moisture, steam (e. g. dishwasher, electric kettle, etc.) or immerse them in water.
- 3.9 It is unacceptable to expose the elements to direct contact with hot appliances, objects, heat sources (e. g. oven, halogen, etc.).
- 3.10 When installing components in a built-in kitchen, the white goods should be designed to be built-in. It is unacceptable to leave the dishwasher or oven door ajar/open, as this may cause permanent damage to the elements. The extractor hood should always be switched on when cooking, to avoid damage to the elements (film burns) caused by hot vapours. The producer is not responsible for defects caused by incorrect installation of household appliances.

4. FRONTS COVERED WITH PVC FOIL - GLOSSY AND MATT

Elements covered with PVC foil glossy have a protective PE film, which is designed to protect the element from possible damage that may occur during the production process, transport, assembly.

The protective foil should be removed after installation of the element at the End User's site due to high sensitivity of the element surface to damage (scratches). After removing the protective film, the elements are cured and must not be touched, washed, wiped or polished for another 24 hours.

Usage:

- Avoid direct contact of filmed surfaces with:
 - rough or sharp objects, coloring substances; Abrasive scouring agents, e. g. powders, creams; concentrated or undiluted cleaning agents; solvents.
 - hot objects/appliances, e. g. oven, halogen, and contact with hot air, steam (e. g. dishwasher, electric kettle, etc.).
 - excessive moisture.

Cleaning:

- Any soiling should be removed immediately to avoid staining/ discolouring of the surface (do not allow to dry out).
- Dirt can be removed with warm soapy water using soft cotton cloths. It is permitted to use in diluted form cleaning agents that are recommended for this type of surface. After cleaning, remove product residues and wipe the surface dry. Note: it is recommended to test the cleaner on a small and invisible area.
- Do not use:

- abrasive cleaners - they can cause scratches;
- bleaching/oxidizing agents - can cause discoloration and change in shine;
- cleaning products containing care additives, e. g. wax, etc.
- concentrated alcohol.

Components covered with PVC film in mat may or may not have a protective film. The same usage and cleaning recommendations apply as for glossy items.

5. ELEMENTS COVERED WITH FINISH FOIL

Usage:

- Avoid direct contact of filmed surfaces with:
 - rough or sharp objects, coloring substances; Abrasive scouring agents, e. g. powders, creams; concentrated or undiluted cleaning agents; solvents.
 - hot objects/appliances, e. g. oven, halogen, and contact with hot air, steam (e. g. dishwasher, electric kettle, etc.).
 - excessive moisture.

Cleaning:

- Any soiling should be removed immediately to avoid staining/ discolouring of the surface (do not allow to dry out).
- Dirt can be removed with warm soapy water using soft cotton cloths. It is permitted to use in diluted form cleaning agents that are recommended for this type of surface. After cleaning, remove product residues and wipe the surface dry. Note: it is recommended to test the cleaner on a small and invisible area.
- Do not use:
 - abrasive cleaners - they can cause scratches;
 - bleaching/oxidizing agents - can cause discoloration and change in shine;
 - cleaning products containing care additives, e. g. wax, etc.
 - concentrated alcohol.

6. VARNISHED FRONTS

Lacquered elements are available in glossy or matt lacquer. High-gloss painted elements are characterized by low resistance to scratches and mechanical damage.

Usage:

- Avoid direct contact of lacquered surface with:

- rough or sharp objects, coloring substances; Abrasive scouring agents, e. g. powders, creams; concentrated or undiluted cleaning agents; solvents.
- hot objects/appliances, e. g. oven, halogen, and contact with hot air, steam (e. g. dishwasher, electric kettle, etc.).
- excessive moisture.

Cleaning:

- Any soiling should be removed immediately to avoid staining/ discolouring of the surface (do not allow to dry out).
- Dirt can be removed with warm soapy water using soft cotton cloths. It is permitted to use in diluted form cleaning agents that are recommended for this type of surface. After cleaning, remove product residues and wipe the surface dry. Note: it is recommended to test the cleaner on a small and invisible area.
- Do not use:
 - abrasive cleaners - they can cause scratches;
 - bleaching/oxidizing agents - can cause discoloration and change in shine;
 - cleaning products containing care additives, e. g. wax, etc.
 - concentrated alcohol.

7. PATINATED FRONTS

Patinated elements are elements covered with PVC foil and additionally applied layer of patina which gives an aged effect.

Due to the patina application process, there may be a difference in intensity and coloration on different pieces.

Conditions of use and cleaning as for elements covered with PVC foil - glossy, matt.

8. ACRYLIC FRONTS IN GLOSS AND MAT

Acrylic elements have a protective PE film, which is designed to protect the element from possible damage that may occur during the production process, transportation, assembly.

The protective foil should be removed after installation of the element at the End User's site due to high sensitivity of the element surface to damage (scratches). After removing the protective film, the elements are cured and should not be touched, washed or wiped for 7 days.

Usage:

- Avoid direct contact of acrylic surface with:
 - rough or sharp objects, coloring substances; Abrasive scouring agents, e. g. powders, creams; concentrated or undiluted cleaning agents; solvents.

- hot objects/appliances, e. g. oven, halogen, and contact with hot air, steam (e. g. dishwasher, electric kettle, etc.).
- excessive moisture.

Cleaning:

- Any soiling should be removed immediately to avoid staining/ discolouring of the surface (do not allow to dry out).
- Dirt can be removed with warm soapy water using soft cotton cloths. It is permitted to use in diluted form cleaning agents that are recommended for this type of surface. After cleaning, remove product residues and wipe the surface dry. Note: it is recommended to test the cleaner on a small and invisible area.
- Do not use aggressive cleaning products e. g. abrasives, products with a high content of acids or other chemicals, solvents. It is not recommended to use polishing agents, waxes, acetone, synthetic resins, etc.

It is not recommended to use sponges for washing dishes, especially its abrasive surface, (may cause scratches) for which the manufacturer is not responsible.

9. VENEERED FRONTS

Veneered elements are made of MDF board which is covered with a layer of natural wood.

The top layer is covered with varnish in matt or gloss.

Due to the nature of the material and the technological process, there may be:

- differences in texture and colour between elements and batches,
- gradual change of veneer colour, (under the influence of sunlight) which is a natural feature,
- natural cracking of the veneer,
- non-transitive grain pattern between elements,
- The presence of discoloration, uneven grain.

The above sub-paragraphs. do not affect the functionality and durability of the elements and do not constitute grounds for complaint.

Usage:

- Avoid direct contact of veneered surface with:
 - rough or sharp objects, coloring substances; Abrasive scouring agents, e. g. powders, creams; concentrated or undiluted cleaning agents; solvents.
 - hot objects/appliances, e. g. oven, halogen, and contact with hot air, steam (e. g. dishwasher, electric kettle, etc.).
 - excessive moisture.

No: WG-I-01
Rev. 00
Of: 10.05.2021

Cleaning:

- Any soiling should be removed immediately to avoid staining/ discolouring of the surface (do not allow to dry out).
- Dirt can be removed with warm soapy water using soft cotton cloths. It is permitted to use in diluted form cleaning agents that are recommended for this type of surface. After cleaning, remove product residues and wipe the surface dry. Note: it is recommended to test the cleaner on a small and invisible area.
- Do not use:
 - abrasive cleaners - they can cause scratches;
 - bleaching/oxidizing agents - can cause discoloration and change in shine;
 - cleaning products containing care additives, e. g. wax, etc.
 - concentrated alcohol.